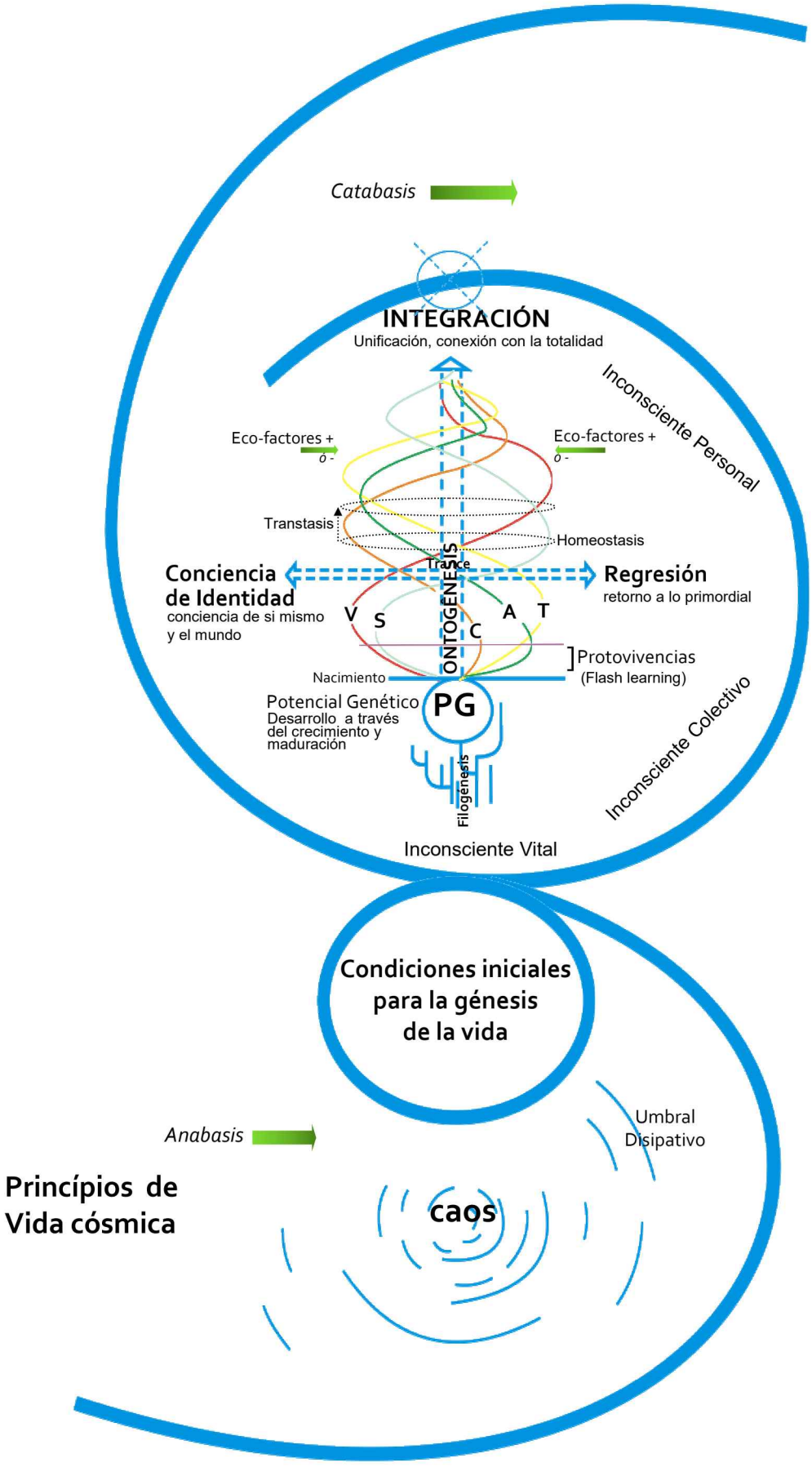MODELO TEÓRICO